



Scarborough Retirement Residence Guidelines Outdoor Visits

As the province begin to slowly lift restrictions and reopen, it continues to be important to maintain strong protections in place within these settings to minimize the introduction of and risk of virus transmission and spread of COVID-19 because our residents are still at the most risk and will continue to be until there is a vaccine. We also need to balance this with the need for social interaction with families and friends and the benefits that this has for the mental health and overall happiness of our residents. Re-opening takes place in a gradual, phased in manner that meets the health and safety needs of residents, staff, and visitors.

SRR's guidelines for outdoor visits are designed with this balance in mind:

- Outdoor visitation is only permitted on the 3rd floor balcony and back Terrace area. Outdoor visits will be cancelled if a SRR is in a confirmed Covid-19 outbreak.
- Visitors per visit: When not in a high alert Zone (Grey and Red) a maximum of two (2) visitors per suite is allowed at one time, i.e. one resident and two visitors, two residents (if a couple) and two visitors. Residents may meet visitors outdoors in a designated location as long as 2 metres physical distance is maintained. SRR built a Pandemic Free Zone for meaningful and safe visits during high alert cycles. Contact the Community Relations Manager for more details to Maureen@scarboroughretirement.com
- Visitors must pass active screening every time they are on the property and not visit if symptomatic or in contact with a possible COVID-19 case within the past 14 days.
- Visitors must wear physical face coverings i.e. cloth/non-surgical masks (these will not be provided by SRR) while maintaining 2-metre distance and no physical contact (virtual hugs only).
- SRR has developed a process for booking visits with residents bookings@scarboroughretirement.com when not in grey, red or orange zone. It is important that SRR manage the numbers of people gathering on the property at any one time so that all residents who wish to have visitors have an opportunity to do so at least once per week.

SRR Management has the right to end a visit if there is non-compliance. Visitation requirements include that SRR maintains a list of visitors. The list is made available for all staff members to access to assist with contact tracing if necessary.

Our visiting information package and policies are shared with visitors and includes visit expectations, IPAC, how to wear a non-surgical mask. Our Screener coordinates visits so that there is internal communication on the visit schedule and staff are aware of the number of visits occurring at any given time

If you have any questions or concerns please feel free to contact Tamana Rassy, Executive Director at tamana@scarboroughretirement.com

It Takes a Village to Protect a Village. Thank you for your support.